



Bank SBI Indonesia
A subsidiary of State Bank of India (SBI)

COMPANY PROFILE



One stop bank for India-Indonesia
trade finance and transactions



Real-time remittances to India through
SBI Express



Higher return on deposit accounts
(savings and term)

sekilas perusahaan

State Bank of India (SBI) mengakuisisi 76% saham PT Bank Indomonex pada tahun 2006 dan mengambil alih manajemen bank pada tahun 2007, lalu memulai operasional di Indonesia sebagai anak perusahaan SBI. Pada 2009, nama Bank berganti menjadi Bank SBI Indonesia untuk merefleksikan kepemilikan yang baru dari SBI. Pada tahun yang sama, Bank SBI Indonesia memperoleh status sebagai Bank Devisa yang memiliki wewenang untuk menjalankan kegiatan usaha transaksi valuta asing.

Pada tahun 2013, SBI kemudian mengakuisisi tambahan 23% saham dari PT Ravindo Jaya. Sehingga, menambah kepemilikan sahamnya menjadi 99%. Penambahan modal dalam tiga tahap kemudian dilakukan agar bank masuk ke dalam kategori Bank BUKU II pada tahun 2015, untuk mematuhi peraturan dalam negeri. Selanjutnya, terdapat persyaratan penambahan modal inti minimum oleh regulator, yang kemudian dipenuhi dengan penanaman modal dalam 2 (dua) tahap pada tahun 2021 dan 2022 sehingga total modal mencapai Rp 3 Triliun.

Saat ini Bank SBI Indonesia memiliki 7 (tujuh) kantor cabang dan 4 (empat) kantor cabang pembantu yang tersebar di 5 (lima) kota besar di Indonesia yaitu Jakarta, Bandung, Surabaya, Semarang dan Medan, yang mencakup kawasan komersial dan industri.

State Bank of India (SBI) has acquired 76% of shares of PT Bank Indomonex in 2006 and took over the management in 2007 and began operating in Indonesia as the subsidiary of SBI. In 2009, the Bank changed its name to Bank SBI Indonesia with the intention to reflect the new ownership of SBI. In the same year, Bank SBI Indonesia attained the status as the Foreign Exchange Bank, which is authorized to engage in the foreign exchange transaction business.

In 2013, SBI acquired the additional 23% shares from PT Ravindo Jaya, increasing its share ownership to 99%. Additional capital was infused in three tranches in order to be categorized as a BUKU 2 Bank in 2015, to comply with the local regulation. Further, there was an additional minimum core capital requirement by the regulator which is fulfilled by infusing capital by SBI in two tranches in 2021 and 2022 to reach the total capital of IDR 3 Trillion.

Bank SBI Indonesia presently has 7 (seven) branch offices and 4 (four) sub-branch offices spread all over 5 (five) big major cities in Indonesia i.e. Jakarta, Bandung, Surabaya, Semarang and Medan, which cover commercial and industrial areas.

VISI DAN MISI BANK SBI INDONESIA

VISION AND MISSIONS OF BANK SBI INDONESIA

● **VISI** VISION

Menjadi bank terdepan yang memenuhi kebutuhan nasabah secara keseluruhan dengan standar internasional serta menjadi jembatan hubungan bilateral dalam perdagangan dan investasi antara India dan Indonesia.

To become the leading Bank which fulfils all customer's needs in its entirety pursuant to international standard and to bridge bilateral relationship in terms of trade and investment between India and Indonesia.

● **MISI** MISSION

Menyediakan segala fasilitas perbankan yang lengkap kepada nasabah dengan didukung standar pelayanan yang tinggi, membantu meningkatkan nilai kompetitif serta menjangkau pasar domestik dan internasional. Menyediakan informasi dan fasilitas perbankan kepada investor India serta nasabah domestik dalam hubungan perdagangan investasi kedua belah pihak.

To provide complete banking facilities to customers supported by the best service oriented standard, provide assistance in improving competitive value as well as encompass domestic and international market. To provide banking information and facilities to Indian investors and domestic customer in terms of trade and investment relationship of both parties.





● PROFESSIONALISM

Kami memenuhi syarat, terampil dan berdedikasi
We are qualified, skilled and committed

● TRUST

Kami dapat dipercaya, menjunjung integritas
dan berkomitmen
We stand for trust, integrity, reliability and commitment

● SYNERGY

Kami membangun kolaborasi internal yang produktif untuk
menghasilkan karya yang bermanfaat dan berkualitas
we establish productive internal collaboration, to produce
effective work and first-rate quality

● BE CUSTOMER-CENTRIC

Kami memberikan kepuasan kepada nasabah dengan
memberikan produk sesuai dengan kebutuhan
we provide customer satisfaction by providing products and
services according to the needs.

● INTEGRITY

Kami melakukan hal yang benar untuk alasan yang tepat
we perform rightly for the right reason

● INNOVATION

Kami terus mencari cara untuk berinovasi dan berkembang, serta
menerima perubahan sebagai peluang
we constantly look for ways to innovate and improve

susunan pemegang saham

shareholders' composition

sejak tahun 2013, State Bank of India adalah
pemegang saham mayoritas Bank SBI Indonesia

since 2013, State Bank of India is the major
share holder of Bank SBI Indonesia



COMPANY PROFILE
2023

* Menunjuk Rapat Umum Pemegang Saham pada
tanggal 13 Desember 2022

Referring to General Meeting of Shareholders on
13 December 2022



COMPANY PROFILE
2023: *Jejak Langkah*



2009

perubahan kembali name change

Bank Indomonex mengalami perubahan nama menjadi Bank SBI Indonesia, sekaligus berubah status menjadi Bank Devisa.

Bank Indomonex changed its name to Bank SBI Indonesia, with the change of its status to be Foreign Exchange Bank.



2007

anak perusahaan SBI subsidiary of SBI

Pada bulan Juni 2007, SBI mengambil alih kontrol manajemen dan beroperasi sebagai anak perusahaan SBI

In June 2007, SBI took over the management control and began operating as the subsidiary of SBI.



2013

akuisisi 99% saham acquisition of 99% shares

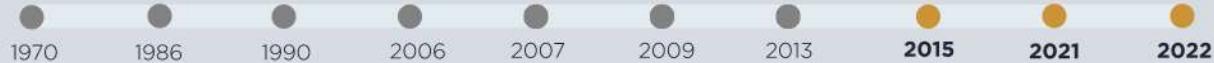
Pada tahun 2013, SBI mengakuisisi 23% saham sisanya, sehingga kepemilikan saham menjadi 99%

In 2013, SBI acquired 23% ownership, thereby the shares ownership become 99%



COMPANY PROFILE

2023: *Jejak Langkah*

**2021****Penambahan Modal 2 Triliun**

additional core capital
to 2 Trillion

Berdasarkan POJK No.12/POJK.03/2020, Bank SBI Indonesia telah menerima tambahan modal tahap pertama yang meningkatkan modal inti pada tahun 2021 menjadi sebesar Rp 2 Triliun.

Based on POJK No. 12/POJK.03/2020, Bank SBI Indonesia has received the first tranche of the capital infusion making the core capital to IDR 2 trillion in 2021.

2015**Bank BUKU II**

becoming BUKU II Bank

Bank SBI Indonesia masuk ke dalam kategori Bank BUKU 2 dengan kepemilikan modal inti antara 1 (satu) sampai dengan kurang dari 5 (lima) triliun rupiah.

Bank SBI Indonesia is categorized as BUKU 2 Bank with the core capital ownership of between 1 (one) until less than 5 (five) trillion Rupiah.

2022**Penambahan Modal
3 Triliun**

additional core capital
to 3 Trillion

Diikuti pada tahun 2022, Bank SBI Indonesia telah memenuhi kewajiban modal inti minimum sebesar Rp 3 Triliun.

In 2022, Bank SBI Indonesia has fulfilled the minimum core capital requirement of IDR 3 trillion based on POJK No.12/POJK.03/2020.



COMPANY PROFILE

2023: *Jejak Langkah*

profil dewan komisaris.

profile of the
Board of Commissioners

Biranchi Narayan Rath
President Commissioner

Mahatma Putra Jaya
Independent
Commissioner

Suranto Wignyoharjono
Independent
Commissioner



Bank SBI Indonesia
dikelola secara
profesional oleh
manajemen yang kredibel
dan berdedikasi tinggi
terhadap pencapaian
maksimal

Bank SBI Indonesia is
being professionally
managed by a credible
and highly dedicated
management which aims
for the maximum
achievement.



COMPANY PROFILE
2023



**Biranchi
Narayan
Rath**

Komisaris Utama
President Commissioner

Menjabat sebagai Komisaris Utama Bank SBI Indonesia sejak 6 April 2023 dan mendapat persetujuan Otoritas Jasa Keuangan melalui Salinan Keputusan Anggota Dewan Komisioner Otoritas Jasa Keuangan tanggal 31 Maret 2023.

Beliau meraih gelar Master of Science di Utkal University. Beliau memulai karirnya di perbankan pada tahun 1992 dan telah memiliki banyak pengalaman dibidang perbankan antara lain Credit & Branch Head & International Banking. Saat ini beliau menjabat sebagai General Manager, International Banking Group di State Bank of India, Kantor Pusat-Mumbai.

Designated as President Commissioner of Bank SBI Indonesia since April 6, 2023 and received approval from the Financial Services Authority through a copy of the Decree of the Members of the Board of Commissioners of the Financial Services Authority dated March 31 2023.

He holds a Master of Science degree at Utkal University. He started his career in banking in 1992 and has a lot of experience in banking including Credit & Branch Head & International Banking. Currently he serves as General Manager, International Banking Group at State Bank of India, Head Office-Mumbai.



**Mahatma
Putra Jaya**

Komisaris Independen
Independent
Commissioner

Menjabat sebagai Komisaris Independen Bank SBI Indonesia sejak 1 September 2023 dan mendapat persetujuan Otoritas Jasa Keuangan melalui Salinan Keputusan Anggota Dewan Komisioner Otoritas Jasa Keuangan tanggal 12 Juli 2023.

Beliau meraih gelar Pasca Sarjana di Universitas Krisnadwipayana. Memiliki pengalaman perbankan lebih dari 24 tahun dan pernah menduduki posisi antara lain Branch Manager, Team Leader Funding, Group Head Corporate & Commercial Business, dan terakhir sebagai Business Support Head di Bank Mandiri (Persero) Tbk.

Designated as Independent Commissioner of Bank SBI Indonesia since September 1, 2023 and received approval from the Financial Services Authority through a copy of the Decree of the Members of the Board of Commissioners of the Financial Services Authority dated July 12, 2023.

He earned a Postgraduate Degree at Krisnadwipayana University. He has more than 24 years of banking experience and has held positions including Branch Manager, Team Leader Funding, Group Head Corporate & Commercial Business, and most recently as Business Support Head at Bank Mandiri (Persero) Tbk.



**Suranto
Wignyoharjono**

Komisaris Independen
Independent
Commissioner

Berpengalaman di dunia perbankan sejak tahun 1977, dengan berbagai pengalaman yang diantaranya seputar aktivitas perkreditan, bisnis jasa perbankan, penciptaan, pemasaran dan pengelolaan produk perbankan. sebelumnya pernah menjabat sebagai Branch Manager, Group Head, Division Head serta Komisaris dan Direktur Utama di beberapa lembaga jasa keuangan lainnya. Menjabat sebagai Komisaris Independen di Bank SBI Indonesia sejak 14 Desember 2018.

Experienced in banking field since 1977 with comprehensive background, amongst others on the activities of credit, banking service business, the creation, marketing and management of banking products. He has held various positions such as Branch Manager, Group Head, Division Head as well as Commissioner and President Director in several other financial service institutions. Being an Independent Commissioner of Bank SBI Indonesia since 14 December 2018.



**Akash Shambhu
Damniwala**

Direktur Utama

President Director

Memiliki pengalaman perbankan lebih dari 26 tahun dan pernah menduduki posisi antara lain Asst. General Manager at Stressed Asset Management Branch, dan terakhir menjabat sebagai Senior Vice President and Chief Finance and Risk Officer pada SBI Global Factors Ltd. Menjabat sebagai Direktur Utama Bank SBI Indonesia sejak September 2022.

He has 26 years of experience in the Banking Industry and has held several key positions in the State Bank of India including Asst. General Manager at Stressed Asset Management Branch, as well as Senior Vice President and Chief Finance and Risk Officer in the SBI Global Factors Ltd prior to his designation in Bank SBI Indonesia. He is designated as the President Director of Bank SBI Indonesia since September 2022.



Heri Haryadi

Direktur Kepatuhan dan Manajemen Risiko
Director of Compliance and Risk Management

Berpengalaman di dunia perbankan sejak tahun 1990. Memiliki banyak pengalaman dibidang perbankan antara lain sebagai Operation Manager, Financial Controller, Vice President Regulatory Risk and Compliance dan Country Head of Compliance. Menjabat sebagai Direktur Kepatuhan dan Manajemen Risiko PT. Bank SBI Indonesia sejak Februari 2022.

He started his career in banking in 1990 and he has many experiences in banking, including Operation Manager, Financial Controller, Vice President Regulatory Risk and Compliance and Country Head of Compliance. Appointed as Director of Compliance and Risk Management of PT. Bank SBI Indonesia since February 2022.



Sanjay Kumar Singh

Direktur Finance dan IT
Director of Finance and IT

Berpengalaman di dunia perbankan sejak tahun 1993 di State Bank of India, dan pernah menjabat sebagai Manager Cabang di beberapa Cabang, sebagai Manager Dealing; Funding at Muscat; the sultanate of Oman as Assistant General Manager at Small & Medium Enterprise Centre (SMEC) sebelum menjabat di Bank SBI Indonesia. Menjabat sebagai Direktur Finance dan IT sejak 27 Oktober 2020.

Experienced in banking field since 1993 at State Bank of India, and has held various position such as Branch Manager in some Branches, Manager Dealing; Funding at Muscat; the sultanate of Oman as Assistant General Manager at Small & Medium Enterprise Centre (SMEC) prior to his designation in Bank SBI Indonesia. Being a Director of Finance and IT since 27 October 2020.



Aris Sutantio

Direktur Pengembangan Bisnis
Business Development Director

Berpengalaman di dunia perbankan sejak 1998, beliau telah menjabat sebagai Manager Cabang, Area Business Head, serta Area SME Head. Beliau menjabat sebagai Direktur Pengembangan Bisnis Bank SBI Indonesia sejak 28 November 2022.

Experienced in banking field since 1998, he has held several positions such as Branch Manager, Area Business Head, and Area SME Head. He is appointed as the Director of Business Development of Bank SBI Indonesia since 28 November 2022.



Tri Budi Yunianto

Direktur Treasury dan International Banking
Director of Treasury and International Banking

Berpengalaman di dunia perbankan sejak tahun 1984, beliau bergabung di Bank SBI Indonesia sejak 1998 sebagai Pejabat Eksekutif pada Divisi Treasury sampai Januari 2018. Menjabat sebagai Direktur Treasury dan International Banking Bank SBI Indonesia sejak 5 Februari 2018.

Experienced in banking field since 1984, he joined Bank SBI Indonesia since 1998 as an Executive Officer in Treasury Division until January 2018. Being a Director of Treasury and International Banking of Bank SBI Indonesia since 5 February 2018.

profil dewan direksi.

profile of the Board of Directors

Akash Shambhu Damniwala
President Director

Heri Haryadi
Director of
Compliance and
Risk Management

Sanjay Kumar Singh
Director of Finance
and Information
Technology

Aris Sutantio
Director of Business
Development

Tri Budi Yunianto
Director of Treasury
and International
Banking



**Bank SBI Indonesia
dikelola secara
profesional oleh
manajemen yang kredibel
dan berdedikasi tinggi
terhadap pencapaian
maksimal**

Bank SBI Indonesia is being professionally managed by a credible and highly dedicated management which aims for the maximum achievement.



COMPANY PROFILE
2023

pemegang saham pengendali
state bank of india



State Bank of India (SBI) sebuah perusahaan Fortune 500, adalah badan hukum Multinasional India, Perbankan Sektor Publik, dan layanan Keuangan yang berkantor pusat di Mumbai. Lebih dari 200 tahun telah mewarisi, mengakreditasi SBI sebagai Bank paling terpercaya oleh orang India dari generasi ke generasi.

SBI, Bank India terbesar dengan pangsa pasar 1/4, melayani lebih dari 440 juta nasabah melalui jaringannya yang luas di lebih dari 22.000 cabang, 62.617 ATM/ADWM, 71.968 gerai BC, dengan fokus yang tidak tergoyahkan pada inovasi, dan sentrisitas nasabah, yang berasal dari inti nilai-nilai dasar Bank yaitu Layanan, Transparansi, Etika, Kesopanan dan Keberlanjutan.

Bank telah berhasil mendiversifikasi bisnis melalui anak perusahaannya yaitu SBI General Insurance, SBI Life Insurance, SBI Mutual Fund, SBI Card, dll. Keberadaannya telah tersebar secara global dan beroperasi lintas zona waktu melalui 229 kantor di 31 negara asing.



Scan me



SUSUNAN PEMEGANG SAHAM

shareholders
composition

State Bank of India (SBI) a Fortune 500 company, is an Indian Multinational, Public Sector Banking and Financial services statutory body headquartered in Mumbai. The rich heritage and legacy of over 200 years, accredits SBI as the most trusted Bank by Indians through generations.

SBI, the largest Indian Bank with 1/4th market share, serves over 440 million customers through its vast network of over 22,000 branches, 62,617 ATMs/ADWMs, 71,968 BC outlets, with an undeterred focus on innovation, and customer centricity, which stems from the core values of the Bank - Service, Transparency, Ethics, Politeness and Sustainability.

The Bank has successfully diversified businesses through its various subsidiaries i.e SBI General Insurance, SBI Life Insurance, SBI Mutual Fund, SBI Card, etc. It has spread its presence globally and operates across time zones through 229 offices in 31 foreign countries.

Promoter & Promoter Group	56.92
Public	42.07
Non Promoter-Non Public	-
Share underlying DRS	1.01
Shares held by Employee Trusts	0

PRODUK DAN LAYANAN

products and services

Bank SBI Indonesia menawarkan beragam produk dan layanan perbankan sesuai dengan kebutuhan nasabah dengan dukungan Jaringan 7 kantor cabang dan 3 kantor cabang pembantu yang tersebar di 5 (lima) kota besar di Indonesia yaitu Jakarta, Bandung, Semarang, Surabaya dan Medan. Selain itu, Bank juga bertekad untuk bertransformasi sebagai bank digital dengan dukungan penuh dari SBI.

Bank SBI Indonesia offers various banking products and services that go along the customer needs with the support of 7 branch offices and 3 sub-branch offices which is spread over 5 (five) major big cities in Indonesia, i.e. Jakarta, Bandung, Semarang, Surabaya and Medan. Alongside that, the Bank is also considerably committed to transform as a digital bank with full support of SBI.



simpanan deposit

Giro Current Account

SBI, Valas
SBII, ForEx

Tabungan Saving Account

Mandiri, SIMOLEK, dan produk tabungan lainnya
Mandiri, Simolek, and others

Deposito Deposit

SBII, Recurring, Emas,
Fleksibel, On-Call,
SBII, Recurring, Gold,
Flexible, On Call

pinjaman loans

L/C, Pinjaman Berjangka,
Demand Loan, PRK Demand,
Hipotek, SKBDN, PRK, SBLC,
Kredit Eksport, Back to Back,
Sindikasi

L/C, Term Loan, Demand Loan,
PRK Demand, Mortgage,
Domestic L/C, Overdraft
Facility, SBLC, Export Credit,
Back to Back, Syndication

layanan service

Referensi Bank, Simpanan
Kotak Deposit, Garansi Bank,
Kliring, BI RTGS, Transfer
SKNBI, SBII Express
(Remittance)

Bank Reference, Safe Deposit
Box, Bank Guarantee, Clearing,
BI RTGS, Transfer SKNBI, SBII
Express (Remittance)

produk dan layanan unggulan

featured products and services



deposito recurring

Nasabah dapat menikmati suku bunga kompetitif dan bebas biaya administrasi

Customer can enjoy competitive interest rate and free administration charge



remittance melalui SBII express

Layanan remittance khusus INR yang dapat mengirimkan uang ke India secara langsung.

SBII express is one of the special remittance services for INR that can send the money to India on a real time basis.

**Bank SBI Indonesia,
a Subsidiary of State Bank of India
is here to serve you with
all the banking products
including remittances.**

please feel free
to contact our representatives



Kantor Pusat Operasional, Jakarta

Gedung Graha Mandiri Lt 1,
Jl. Imam Bonjol No. 61,
Jakarta Pusat 10310.
Tel. (021) 39838747 (hunting),
Fax. (021) 39838740 -
39838751 - 39833778,
Email: kpo@sbiindo.com

Pasar Baru, Jakarta

Jl. Pasar Baru Selatan No. 19,
Jakarta Pusat 10710.
Telp. (021) 3805080,
Fax. (021) 864075 – (021) 3854491,
Email: ps_baru@sbiindo.com

Mangga Dua, Jakarta

Jl. Raya Mangga Dua Blok E-2 No. 7,
Jakarta Utara 14430
Telp. (021) 6013310, 6011473,
6011747, 6013313, 6013327,
Fax. (021) 6013296,
Email: manggadua@sbiindo.com

Fatmawati, ITC Fatmawati Jakarta

Ruko ITC Fatmawati, Jl. RS.
Fatmawati No. 8,
Jakarta Selatan 12150
Telp. (021) 7209751, (021) 7396619,
Fax. (021) 7267033.
Email: melawai@sbiindo.com

Semarang

Gedung Ruko Peterongan Plaza A-9
Jl. MT Haryono No. 719
Wonodri, Semarang Selatan,
Kota Semarang,
Jawa Tengah 50242
Telp (024) 35318024, (024)
35318006, (024) 35318012
Fax (024) 35318006
Email: semarang@sbiindo.com

Bandung

Jl. Abdul Rivai No. 1B-1C,
Bandung 40171
Telp. (022) 4203494 (Hunting),
Fax. (022) 4208923,
Email: bdgrvi@sbiindo.com

Surabaya

Jl. Rajawali No. 51-C,
Surabaya 60175,
Telp. (031) 3542271 (Hunting),
Fax. (031) 3542270,
Email: rjwsby@sbiindo.com

Medan

Jl. H. Zainul Arifin No. 116 AA,
Medan 20112
Telp. (061) 4525088,
Fax. (061) 4539806,
Email: medan@sbiindo.com

Tanah Abang, Jakarta

Jl. K.H. Fachrudin Blok A No. 59.
Pertokoan Tanah Abang Bukit,
Jakarta Pusat 10250
Telp. (021) 3448178, (021) 3448202,
Fax. (021) 3456473
Email: tanahabang@sbiindo.com

Sunter, Jakarta

Ruko Nusa Plaza Indah Blok A
No. 78, Jl. Griya Utama Sunter,
Jakarta Utara 14350
Telp. (021) 65310702, 65310703
Fax. (021) 65310704
Email: sunter@sbiindo.com

Embassy of India, Jakarta

Jl. H.R. Rasuna Said kav. S-1,
Kuningan,
Jakarta Selatan 12950
Telp. (021) 39838747
Fax. (021) 39838740
Email: kpo@sbiindo.com



domestic banking subsidiaries / joint ventures

SBI Capital Markets Limited (SBICAP)
SBI DFHI Limited (SBI DFHI)
SBI Cards & Payment Services LTD (SBI CPSL)
(Formerly SBI Cards & Payment Services PVT LTD)
SBI Life Insurance Company Limited (SBILIFE)
SBI Funds Management Private Limited (SBIFMPL)
SBI Global Factor Limited (SBIGFL)
SBI General Insurance Company Limited (SBIGIC)
SBI-SG Global Securities Services Private Limited (SBI-SG)
SBI Pension Funds Private Limited
SBI Infra Management Solutions Private Limited (SBIPF)
SBI Foundation

foreign banking subsidiaries / joint ventures

State Bank of India (California)
SBI Canada Bank
State Bank of India (UK) Limited
CIBL Moscow
PT Bank SBI Indonesia
Nepal SBI Bank Limited
SBI (Mauritius) Limited
Bank of Bhutan Limited



penghargaan bank SBI indonesia

- Best Bank in BUKU II Award by Investor Magazine in 2018
- "Very Good" predicate by Infobank Awards in 2018
- One of the Best Performing BUKU II Banks in 2018
- The Best Bank in BUKU II by Investor Magazine 2019
- "Very Good" predicate by Infobank Awards in 2019

penghargaan State Bank of India

- Best Bank Award for Use of Technology for Financial Inclusion by IDRBT
- Best Bank Award for Electronic Payment Systems by IDRBT
- India's Largest Bank and Ranked 232 of Fortune 500 Company by Fortune
- Best Bank in ASIAMONEY FX Poll of Polls by ASIAMONEY
- Best Use of Mobility Technology by IBA
- Best Use of Technology in Financial Inclusion by IBA
- Best Use of Technology for E-Learning and Training by IBA
- Best Customer Management by IBA
- Best Use of Technology in BI by IBA
- Best Internet Bank by IBA
- Best Use of Technology in Payment System by IBA
- Innovation in Customer Data Management by The Banker
- Best Bank of Financial Inclusion by IDRBT
- Best Bank of Electronic Payment by IDRBT
- Best Bank of CRM & BI by IDRBT
- Best IT Adoption by D&B Polaris
- Three (3) Best Awards for HRMS, BI, and MPAT by Skoch
- Best IT Team, CSR, and Corporate Excellence by Skoch
- Award for Change Management for Managing High Scale IT Projects by PC Quest



COMPANY PROFILE
2023